



**Limited Two and Twelve
Year Warranties**

Subject to proper installation and normal residential use, Escalade Sports warrants, subject to the limitations stated below, to the original retail purchaser, all chain, seats, swing hangers, hardware, metal braces and accessories to be free from defects in material and workmanship for a period of two years from date of purchase. In addition, Escalade Sports warrants all ropes for a period of one year. Cracks in non-functional plastic components are not considered defects in materials and workmanship if they do not affect the functionality of the playset. Merchandise covered under this limited two-year warranty will be repaired or replaced, at our option, and returned to the customer freight prepaid.

In addition, for a period of twelve years, which the original purchaser owns the playset, Escalade Sports warrants, to the original retail purchaser, all wooden components against structural failure due to corrosion, wood rot, or insect infestation. **Seasonal checks and surface cracks, knot holes and knots, natural characteristics of all wooden play equipment, not resulting in structural failure, are not covered under this warranty.**

Components covered under this limited twelve year warranty will be replaced, free of charge and returned to the customer, freight prepaid.

Non-residential use of the playset is prohibited and voids the warranty as the playsets are designed for residential use only.

Escalade Sports reserves the right to examine photographs and/or physical evidence of merchandise claimed to be defective, and to recover said merchandise, prior to disposition of warranty claims. Merchandise returned to our factory for examination or recovery must be shipped freight prepaid, unless a Return Authorization Number is issued.

No warranty is offered on equipment subjected to abuse, negligence, improper installation, vandalism, acts of God, unauthorized alteration or attachment to equipment other than our own, or improper use, service or repair by customer or any third party. Escalade Sports assumes no responsibility for incidental or consequential damages which may arise from the purchase or use of our equipment. Please supervise your children's play activity and maintain your play equipment periodically.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR USE. OASIS PLAYSETS DOES NOT ASSUME, OR AUTHORIZE ANY PERSON TO ASSUME FOR US, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF OUR PRODUCTS.

For warranty service, contact:

**Oasis Playsets
Escalade Sports
P.O. Box 889
Evansville, IN 47706
1-800-GO-SWING**

Or E-Mail us at: playgroundcs@escaladesports.com